BT redcare

Redcare Classic
The most widely used grade 4 alarm signalling system in the UK

Crucial new certification assures great performance

We're proud that our leading Redcare Classic product now has crucial, third-party certification that meets rigorous insurance requirements for Alarm Transmission Systems (ATS) and for alarm signalling with fire detection systems. This LPS 1277 certification is the strongest assurance you can get that your alarm signalling system is the best choice available.

Your certified alarm signalling system gives you:
- Peace of mind that your premises are fully protected
- Fewer false alarms and increased reliability
- Reassurance that you've chosen a high-quality product
- Insurers favour LPS 1277 certified systems

ENDORSED • BY INSURERS

LOSS PREVENTION CERTIFICATION BOARD
LPCB

LPS 1277: Issue 3
Cert No. 1270a
Cert No. 1270b

What is Redcare Classic?

Redcare Classic is a single path grade 4 alarm signalling system that gives you the highest level of protection you can buy, using BT's trusted Redcare network.

Redcare Classic operates on your existing phone line and is ideal for locations where mobile coverage isn't available. It's the most widely used grade 4 alarm signalling system in the UK and over 200,000 homes and businesses rely on it to provide security and peace of mind.

If you want to give your home or business the highest and most effective level of protection, Redcare Classic is an excellent choice.

Key benefits

Total peace of mind
If an alarm sensor is triggered at your property, the Alarm Receiving Centre (ARC) will be alerted within seconds.

No additional set up or installation costs
Redcare Classic doesn't need a dedicated phone line - it works on your existing phone line* and provides alarm signalling even if the phone line is in use.

No extra call costs
No added charges are applied for communication between your alarm and the BT Redcare network.

Continuous service
Continuous monitoring of your phone line means that the ARC will be alerted within 40 seconds of any fault occurring or if the line is cut.

Round-the-clock support
Your installer will be backed up by our helpdesk and UK-wide engineering team so help is on hand 24/7, 365 days a year.

No risk of signal interference
The dedicated BT Redcare network is unique to BT - no other system uses it, which means there is no risk of your signal getting lost.

Easy installation
You can install Redcare Classic as a new installation or upgrade from an existing 'bells only' system, digital communicator, or an existing grade 2, grade 3 or grade 4 system.

Regulatory compliance
Redcare Classic is compliant with British and European Standards for grade 4 alarm signalling and for alarm signalling with fire detection systems.

*Please check availability with your alarm installer

What insurers say about LPS 1277 third-party certification:

“ As insurers, independent testing of intruder alarm signalling such as that provided by LPS 1277 3.0 helps give us confidence in the performance of a product. An Enhanced ATS 5 compliant dual path signalling solution is our favoured option for commercial risks. ”

Tim Stylianides, Senior Risk Control Surveyor, Allianz Commercial

“ Aviva recognises the benefits of using products and services that have been independently assessed as meeting a suitable level of performance. Companies that achieve LPCB approval to LPS 1277 3.0 demonstrate a clear commitment to providing quality ATS products and services and, given the importance of an ATS to the overall security and reliability of an intruder alarm system, such products represent our preferred option. ”

Richard Underwood, Technical Specialist – Security, Aviva

Definitions

ARC (Alarm Receiving Centre)
This is where the alarm systems are monitored and if an alarm signal is received, the ARC will be in touch with the named key holder or the emergency services.

Alarm signalling grading system
There are 3 possible grades: 2, 3 and 4, with 4 being the highest and most secure. Please check your alarm signalling grade requirements with your insurance company.

ATS 5 compliant
This refers to Alarm Transmission System performance requirements, for which there is a rating of ATS 1 to ATS 6.

Alarm Transmission System (ATS)
The whole system that delivers alarm signals from a customer's premises, to an ARC.

'Bells only' system
This is an alarm system that activates a bell or siren at the premises, but isn't connected to an ARC – so it can't alert the emergency services.

Digital Communicator
A signalling device that is part of your alarm system, which notifies your ARC of activations by making a call on your phone line.

LPS 1277 3.0
The current version of the UK loss prevention standard for alarm transmission systems (ATS).

Loss Prevention Certification Board (LPCB)
A world-renowned approval body for fire and security products and services, owned by BRE Global.

Third-party certification
Confirmation from an independent approval body in the fire and security industry, that the alarm transmission products and services have been independently shown to meet the performance claimed and will continue to do so.

About BT Redcare

BT Redcare is part of BT Group plc and has been a leader in the fire and security market since 1985. We are a leading supplier of alarm signalling services in the UK, securing hundreds of thousands of homes and businesses with our services.

Offices worldwide

To find out more about Redcare Classic:
Please contact your local Fire & Security installer or visit
www.redcare.bt.com